

Festive season 2021-2022 opening times

Regional customer hubs and I&C depots

South east

0800 0495 832 | customerservicesse.uk@suez.com

| | | | Customer hub | Earlswood / Eastbourne | Aldershot | East London | Fareham | Sittingbourne | South London | West London |
|---------------|-----------|-----------|----------------------|------------------------|---------------|---------------|---------------|-------------------------------|--------------------------|---------------|
| December 2021 | Thursday | 23 | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual |
| | Friday | 24 | Open 8.30am – 2.00pm | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual |
| | Saturday | 25 | Closed | Closed | Closed | Closed | Closed | Closed | Closed | Closed |
| | Sunday | 26 | Closed | Closed | Closed | Closed | Closed | Closed | Closed | Closed |
| | Monday | 27 | Closed | Closed | Closed | Closed | Closed | Closed | Schedule at 50% capacity | Open as usual |
| | Tuesday | 28 | Closed | Closed | Open as usual | Closed | Open as usual | Euro and FEL collections only | Schedule at 50% capacity | Open as usual |
| | Wednesday | 29 | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual |
| | Thursday | 30 | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual |
| | Friday | 31 | Open 8.30am – 2.00pm | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual |
| January 2022 | Saturday | 1 | Closed | Closed | Open as usual | Closed | Open as usual | Open as usual | Closed | Closed |
| | Sunday | 2 | Closed | Closed | Closed | Closed | Closed | Closed | Open as usual | Closed |
| | Monday | 3 | Closed | Closed | Closed | Closed | Closed | Closed | Schedule at 50% capacity | Open as usual |
| | Tuesday | 4 | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual | Euro and FEL collections only | Open as usual | Open as usual |
| | Wednesday | 5 | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual |

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South west

0800 542 3548 | customerservicessw.uk@suez.com

| | | Customer hub | Bristol | Poole | Cornwall and Exeter | |
|---------------|-----------|--------------|----------------------|---|---------------------|----------------------------|
| December 2021 | Thursday | 23 | Open as usual | Open as usual | Open as usual | |
| | Friday | 24 | Open 8.30am – 2.00pm | Open as usual | Open as usual | |
| | Saturday | 25 | Closed | Closed | Closed | |
| | Sunday | 26 | Closed | Closed | Closed | |
| | Monday | 27 | Closed | Euro general waste and euro recycling for Bath – pm collection only | Closed | Open (no skip collections) |
| | Tuesday | 28 | Closed | Euro general waste and euro recycling for Bath and Bristol – pm collection only | Closed | Open (no skip collections) |
| | Wednesday | 29 | Open as usual | Open as usual | Open as usual | Open as usual |
| | Thursday | 30 | Open as usual | Open as usual | Open as usual | Open as usual |
| | Friday | 31 | Open 8.30am – 2.00pm | Open as usual | Open as usual | Open as usual |
| January 2022 | Saturday | 1 | Closed | Closed | Closed | Closed |
| | Sunday | 2 | Closed | Euro general waste and euro recycling for Bath – pm collection only | Closed | Closed |
| | Monday | 3 | Closed | Closed | Closed | Open (no skip collections) |
| | Tuesday | 4 | Open as usual | Open as usual | Open as usual | Open as usual |
| | Wednesday | 5 | Open as usual | Open as usual | Open as usual | Open as usual |

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Central

0800 542 3547 | customerservicescentral.uk@suez.com

| | | Customer hub | Birmingham | Coventry / Wellingborough | Denton (Manchester) | Ilkeston (Leicester) | Stoke |
|----------------------|-----------|--------------|----------------------|------------------------------|------------------------|-------------------------|---------------|
| December 2021 | Thursday | 23 | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual |
| | Friday | 24 | Open 8.30am – 2.00pm | Open as usual | Open as usual | Open as usual | Open as usual |
| | Saturday | 25 | Closed | Closed | Closed | Closed | Closed |
| | Sunday | 26 | Closed | Closed | Closed | Closed | Closed |
| | Monday | 27 | Closed | Open as usual | Closed | Closed | Closed |
| | Tuesday | 28 | Closed | Open as usual | Closed | Closed | Closed |
| | Wednesday | 29 | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual |
| | Thursday | 30 | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual |
| | Friday | 31 | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual |
| January 2022 | Saturday | 1 | Closed | Closed | Closed | Closed | Closed |
| | Sunday | 2 | Closed | Closed | Closed | Closed | Closed |
| | Monday | 3 | Closed | Open as usual | Closed | Closed | Closed |
| | Tuesday | 4 | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual |
| | Wednesday | 5 | Open as usual | Open as usual | Open as usual | Open as usual | Open as usual |

Festive season 2021-2022 opening times

Regional customer hubs and I&C depots

North

0800 542 3549 | customerservicesnorth.uk@suez.com

| | | Customer hub | Dewsbury | Knowsley / Manchester | Preston | Washington |
|----------------------|-----------|--------------|----------------------|-----------------------|---------------|---------------|
| December 2021 | Thursday | 23 | Open as usual | Open as usual | Open as usual | Open as usual |
| | Friday | 24 | Open 8.30am – 2.00pm | Open as usual | Open as usual | Open as usual |
| | Saturday | 25 | Closed | Closed | Closed | Closed |
| | Sunday | 26 | Closed | Closed | Closed | Closed |
| | Monday | 27 | Closed | Open as usual | Open as usual | Open as usual |
| | Tuesday | 28 | Closed | Open as usual | Open as usual | Open as usual |
| | Wednesday | 29 | Open as usual | Open as usual | Open as usual | Open as usual |
| | Thursday | 30 | Open as usual | Open as usual | Open as usual | Open as usual |
| | Friday | 31 | Open as usual | Open as usual | Open as usual | Open as usual |
| January 2022 | Saturday | 1 | Closed | Closed | Closed | Closed |
| | Sunday | 2 | Closed | Closed | Closed | Closed |
| | Monday | 3 | Closed | Open as usual | Open as usual | Open as usual |
| | Tuesday | 4 | Open as usual | Open as usual | Open as usual | Open as usual |
| | Wednesday | 5 | Open as usual | Open as usual | Open as usual | Open as usual |